

Financial Policy

Thank you for choosing us as your dental care provider. We are committed to your treatment being successful. Please understand that payment of your bill is considered a part of your treatment. The following is a statement of our FINANCIAL POLICY, which we require you to read and sign prior to any treatment.

____ I understand that my insurance dictates what procedures are considered covered/non covered, what percentage they are paid at, and how my year maximum is applied.

____ I understand Ramsey Dental Spa is not responsible for and does not dictate my insurance coverage. Ramsey Dental Spa is only providing me with a courtesy estimate based off the benefits that were provided by my insurance.

____ I understand I am responsible for any remaining balance left after insurance payments.

Regarding Appointment cancellations:

____ If a patient cancels three (3) scheduled reservations without providing the office, a 24hr notice prior to cancellation, we will unfortunately no longer be able to treat that patient in our office. We will email and/or fax your records to a dentist of your choice.

____ We also reserve the right to apply \$50.00 broken appointment fee if patient cancels appointment less than 24 hours prior to the scheduled time. The fee for cancelled appointments for any Saturday will be \$100.00 Insurance companies are now requiring us to notify them of cancelled reservations which may then in turn jeopardize the patient's percentage coverage/ roll over benefit amount for routine care and treatment. Please help us serve you better by maintaining your reservation.

Refunds processed back on credit/debit card:

____ There will be 5% service charge applied to the total sum of the requested amount, if they request a refund to be processed back on their credit or debit card.

____ There will be an additional bank fee applied to patient's account for returned checks/ insufficient funds.

PATIENT OR RESPONSIBLE PARTY NAME:

SIGNATURE:

DATE: _____

Dependent family members also covered by this acknowledgment